

ACCOUNTABILITY IN ACTION™

3-Hour Workshop Overview

Learn the one essential skill you must master to reliably build trust, strengthen relationships, and produce extraordinary results.

Accountability in Action™ is a proven method for managing work and relationships to produce immensely satisfying results.

It puts you in the driver's seat of your business results and relationships.

And it will help you ensure that you never have to suffer again from the high cost and frustration caused by misunderstandings and unmet expectations.

In This 3 Hour Workshop You Will Learn...

1. A simple framework you can use immediately as a guide to increase accountability through your interactions, both with those who report to you and with those who don't.
2. How to apply this framework to specific people you are working with and situations you are facing now.
3. How to apply this framework to easily identify what is missing or in the way of people consistently keeping their commitments to you.
4. How to take new or corrective action to increase accountability in your relationships.
5. How to hold others to account in a way that improves relationships and elevates performance.

Based on the experience of others who have learned and mastered these principles and skills, here are some of the results you can produce by applying what you learn:

- You won't suffer the frustration of unmet expectations and promises not kept.
- You won't struggle or fail to meet deadlines due to misunderstandings.
- You won't feel compelled to do it all yourself, and instead will confidently rely on others.
- You will be a better communicator.
- You will ask for what you need, when you need it and actually get it.
- You will build stronger and more trusting relationships.
- You will be a more effective and confident manager and leader.

Speaker profile

Susan Mazza works with leaders and their teams in leading change and transforming their performance, relationships and work environment as a Business Consultant, Master Facilitator, Leadership Coach and Motivational Speaker.

<http://randomactsofleadership.com/about-the-author/>